

Tailored support for your organisation

If your organisation is facing people management challenges, Acas tailored support is here to help.

Acas is a recognised authority in the field of employment relations. Our advisers are experts in employment matters and dealing with workplace challenges.

How we can help

We can provide:

- in-company workshops and training
- tailored support – for example, set up employee forums or help parties explore workplace issues and find solutions

In-company training

Acas offers in-company training for organisations wanting group training. This allows the participants to share and discuss the learning as a team.

It helps:

- managers and leaders to share common understanding
- organisations to introduce and communicate policies

We provide in-company training on:

- Behaviours at work: understanding the unacceptable
- Certificate in Internal Workplace Mediation (CIWM)
- Conducting investigations
- Equality, diversity and inclusion: the essentials
- Having difficult conversations
- Management training for new managers
- Management training for developing managers
- Managing discipline and grievance
- Mental health in the workplace: skills for managers
- The role of employee representatives

"I can recommend working with Acas to design and deliver courses for your business. Even experienced managers learned something from the trainer's extensive knowledge and experience."

[Find out about other Acas training courses](#)

Tailored support

We've been awarded the matrix Standard for our tailored support services. This is the Department for Education's (DfE) standard for the delivery of high-quality information, advice and guidance.

If you need a more tailored solution, our senior business advisers will work with you to understand the challenges you're facing and your goals.

We can cover all areas of work, including:

- attendance and absence
- bullying and harassment
- communication and consultation
- conflict resolution
- equality and diversity
- mental health and wellbeing
- organisational change
- performance management
- redundancy and restructuring
- working with trade unions

"The adviser's contribution was huge. Their insights and approach made a significant impact."

Costs

Our services are competitively priced and offer excellent value.

An initial conversation with an adviser is free. There's no obligation to go ahead with any work until you agree it's the right approach for you.

You can also find free advice on workplace rights, rules and best practice on the [Acas website](#).

Let's start the conversation

To set up a free, no-obligation chat, [contact our Training and Customer Services team](#).

Meet the team

Our tailored support services are delivered by the Acas Business Solutions team. We'll provide expert guidance and practical solutions to help your organisation thrive.

We work across England, Scotland and Wales, and understand local workplace trends and needs of employers in your region.

We can deliver our services and training online or in person, if preferred.

Our Senior Leadership team

Hazel, John, Louise and Terry drive our mission to help workplaces thrive.

You can contact them directly through LinkedIn.



Hazel Rounthwaite

Head of Business Growth

[Connect with Hazel on LinkedIn](#)



John Jeffers

Strategic Lead – Growth Partnerships

North of England and Scotland

[Connect with John on LinkedIn](#)



Louise Lenton

Strategic Lead – Growth Partnerships

Central England and Wales

[Connect with Louise on LinkedIn](#)



Terry Duffy

Strategic Lead – Growth Partnerships

South of England

[Connect with Terry on LinkedIn](#)

Our senior business advisers

- **East Midlands** – Dwinder Virk, Simon Allen
- **East of England** – Sam Turner, Tina Whitehead
- **London** – Anna Gomez, Gill Wootton, Paul Roberts
- **North East** – Helen Hall, Ian Mastaglio
- **North West** – Helen Houghton, Mark Makin
- **Scotland** – John Jeffers
- **South East** – Emma Webb, Julie Doel-Jones, Krissy Simmons
- **South West** – Giles Vicat, Nick Wadsley, Paul Gronow
- **Yorkshire and The Humber** – James Brown, Sophia Kypse
- **Wales** – Debbie Lane, Louise Moore
- **West Midlands** – Emma Harmer, Emma Slaven, Liz Rajasingam, Yvonne Leslie

Get started today

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