

## Joanna Nunn announced as new Chief Conciliator at Acas

31 October 2025

The Advisory, Conciliation and Arbitration Service (Acas) has announced that Joanna Nunn will become its new Chief Conciliator.

An experienced mediator and conciliator, Joanna has previously held the role of Assistant Chief Conciliator and has worked at Acas since 2006.

Jo will officially take up the position of Chief Conciliator on Monday 3 November.

The Chief Conciliator leads the team that helps unions and employers resolve disputes at work through Acas's free, impartial and trusted collective conciliation service.

Niall Mackenzie, Acas Chief Executive, said:

"I am delighted to confirm Jo's appointment as Chief Conciliator, following a very competitive open process.

"Jo has a huge amount of experience resolving conflicts and has brought her conciliation skills to bear on many high-profile disputes in recent years.

"This year marks Acas's 50th anniversary in its current form, but its roots go back to 1896. That means we have been helping resolve workplace disputes for nearly 130 years.

"Against the backdrop of major employment reform, Jo's expertise and leadership will be crucial to helping resolve disputes at work and continuing our long tradition of excellent service to both employers and workers."

Joanna Nunn, Acas Chief Conciliator, said:

"I am pleased to take up the role of Chief Conciliator and lead a team of experts that handles over 500 disputes each year.

"Acas's collective conciliation service is hugely successful at helping people find common ground and work through their differences.

"As the government rolls out a major package of employment law reform, the knowledge and skill of Acas's collective conciliators is going to be more vital than ever."

Joanna replaces previous Chief Conciliator Marina Glasgow, who held the position from May 2023 and was Acas's first female Chief Conciliator.

In 2024 to 2025, Acas's collective conciliation team facilitated confidential talks in over 522 disputes, resolving or supporting progress toward settlement in 93% of cases. Pay was the leading cause of disputes, and cases are down from 618 the previous year.

### Media enquiries

## Background notes

1. Acas is the leading authority on workplace relations and dispute resolution in Great Britain. We provide free, impartial advice to employers and employees on workplace rights, rules and best practice. We also provide training and tailored support for businesses that can help them succeed. Acas is a non-departmental public body that is governed by an independent Council made up of employers, employee representatives and independent members.
2. With 19 years of experience at Acas, Joanna has built a strong reputation as an expert in dispute resolution, facilitation, and mediation. Over nearly 2 decades, she has worked extensively with employers, trade unions and employees to foster constructive dialogue, resolve complex workplace issues, and promote positive employment relations.

Joanna has previously held the positions of:

- o helpline advisor
- o individual conciliator or mediator
- o Acas internal trainer of individual conciliators and mediators
- o senior advisor
- o collective conciliator
- o assistant chief conciliator