

Improving industrial relations

As Acas has a statutory (legal) duty to promote good industrial relations, we offer organisations and trade unions our free collective conciliation service.

We work with organisations and trade unions to:

- help mend relationships with employers and workers after a dispute – for example, how to better work together
- improve working relationships – for example, how to negotiate pay
- review a trade union recognition agreement
- resolve issues parties disagree on before a dispute happens
- help prevent disputes occurring in the future

We also raise awareness of our collective conciliation service by giving talks at conferences and networking events.

To find out more about our collective conciliation services, [contact the Acas Training and Customer Services team](#).